Safety Culture Assessment Survey

(Safety Attitudes Questionnaire)

We are 9 years along our journey of Safety to prevent harm of all patients and employees. Your opinion is very valuable and essential to let us know how far we have come and what else needs to be done so that we can truly be Zero Heroes. In the Spring of 2008 right before we started our Zero Hero program, staff were asked to complete a survey and tell us how they felt about safety and teamwork where they worked in the hospital. In order to assess our progress with developing a “safety culture” at Nationwide Children’s Hospital and to identify areas for improvement, we have asked staff to complete this same survey every two years. The survey that we have used during the last 9 years is known as the Safety Attitudes Questionnaire (SAQ). This survey is a nationally validated tool for assessing safety and teamwork culture within hospitals. We are asking all staff with direct patient care activity to participate. This includes physicians, residents, nurses, ancillary clinical staff, and behavioral health staff. Staff will be surveyed from inpatient areas, outpatient areas, operating rooms and off-site areas where patient care occurs.

**Why do I need to take the Survey?**

Your input via this survey helps us assess the safety and teamwork culture at Nationwide Children’s Hospital as a whole and the safety and teamwork culture of individual units and departments. Your input provides us with a snapshot of our safety and teamwork climate, and enables us to evaluate the impact of safety interventions such as the Zero Hero program. We need to hear from everybody. This is a very valuable tool for improving safety and teamwork, so please complete the survey.

**What should I do if I work in several units/areas at the hospital?**

Answer the questions based on the area where you work the most.

**Will my supervisor see my survey responses?**

NO. All surveys are anonymous. A third party administrator, Pascal Metrics, will compile and report our survey results. Your supervisor will only see combined results from all staff in their area.

**How much time will it take?**

It should take no more than 10-15 minutes to complete. **Please use a #2 pencil.**

**What do I do with the survey when it is completed?**

The survey must be returned to the person who handed it to you; this person is responsible for counting the number of surveys returned. This will then determine the response rate. A high response rate improves the value of the survey because it will result in more representative and interpretable data.

**Your input is invaluable – help improve patient safety by responding to this survey and help us achieve 100% response rate!**

**Thank You,**

Michael Brady, MD

Co-Medical Director for Patient Safety

Sharon Dooley, RN

Co-Medical Director for Patient Safety