



# NATIONWIDE CHILDREN'S

*When your child needs a hospital, everything matters.<sup>SM</sup>*

## LIVINGSTON AMBULATORY CENTER

### PROTOCOL FOR DENTAL EMERGENCIES - WEEK DAYS

**MONDAY-THURSDAY: 9:00 AM TO 11:00 AM & 1:00 PM TO 3:00 PM**

**FRIDAYS: 8:00 AM TO 11:00 AM & 1:00 PM TO 3:00 PM**

1. Patients who walk into LAC during above hours will check in as an Emergency Patient on the second floor at the registration desk.
2. Patients will be triaged by the ER Triage Resident or an Attending on the clinic floor. Patients will be prioritized according to the nature of the emergency (see levels of emergency on back) and then on a 1<sup>st</sup> come 1<sup>st</sup> served basis.
3. Radiographs will be ordered by Resident/Attending and taken, if required, by the ER Rover Dental Assistant or any other available dental assistants.
4. Patients will be assigned 1<sup>st</sup> to ER residents and 2<sup>nd</sup> to any resident w/ openings in their schedule.
  - a. Residents not on ERs will be assigned ER patients depending on the nature of the emergency and the available time open in their schedule.
  - b. Dental assistants not treating patients should check the ER list and be available to take radiographs.
  - c. When hygiene helpers have free time they may be asked to take radiographs.
5. Once treatment is completed, patients will be discharged by resident with an AVS.

### **3 LEVELS OF EMERGENCY:**

1. **Level One** : Requires immediate attention. Trauma, Facial Cellulitis, Medically Compromised Patients, Extreme behavior disorders (Autism, Code Violet, etc), Infants
2. **Level Two**: Toothaches, Treatment requiring more time, Primary Herpes, etc
3. **Level Three**: Non-symptomatic carious teeth, Orthodontic patients, Loose/ Exfoliating primary teeth, Missed appointments, etc